Case Study # 1

Jane is 87 and was referred to NCHA’s SMaRT service by the Nottm City's Social Inclusion Team and local Police Officer for the area. There had been incidents of financial abuse from neighbours and Jane had wandered into the night and been found lost by people in the community.

The NCHA SMaRT Team provides simple technologies to help people stay safely in their own homes.

The main objectives of Jane's Support Plan is to keep Jane safe and healthy within her own property, whilst also safeguarding her from exploitation, and giving her family piece of mind. Jane's family do not live close by.

Jane now has a selection of movement sensors that inform our trained staff at SMaRT of Jane’s movements and help to keep her safe. Jane has door exit sensors that inform the SMaRT Team during the day if she answers the door or goes out. If Jane has a guest SMaRT take names and where agreed we inform the family. We ask Jane for a description of the person. This has helped prevent further financial abuse.
and gives Jane confidence to refuse entry to people she doesn't want to visit. If Jane attempts to leave the property at night SMaRT advise her to stay in doors but if there is no answer then the police are called to locate her.

Since installation there have been no incidents of financial abuse, and the police haven't needed to be called to locate Jane. Jane is now living independently and her family and the police are working with us to ensure this continues.

**Case Study # 2**

Malcolm is 41 years old and has Down’s syndrome. Malcolm has lived in supported housing for more than 5 years and has had support to access a wide variety of community activities.

Malcolm is now increasingly independent of staff.

For many years Malcolm wanted to experience the Nottingham Nightclub scene, to indulge his two passions of Michael Jackson music and dancing. Malcolm really wanted to go to the club independent of staff. He wanted to decide how long he stayed at the club and what time he chose to go home.

Together we decided that Assistive Technology could help Malcolm achieve his goal.

Our staff spent a significant period of time supporting and observing Malcolm to go out and remain safe. A new Support Plan was devised that included the SMaRT Team. This meant Malcolm could go clubbing any time he liked, with whom ever he liked, without staff following him, safe in the knowledge that the SMaRT Team would be there to support him if he got into any difficulties he could not manage himself. Malcolm was able to programme his mobile phone with the SMaRT contact number and know they would respond to his call 24/7. Malcolm calls the SMaRT centre throughout his evening out so they know he is safe. SMaRT’s number was also given to the nightclub staff who often call to let us know that Malcolm is leaving the club, or that he has left his dancing shoes behind so we can arrange for them to be collected!

"I would like to tell you how much I appreciate the support; it has basically given me a new life."